

20.10.2020

A gentleman I support joined Phoenix around 4 years ago he was involved in a car accident which left him with a cervical spine injury and reliant on two walking sticks to get around. He has undergone a variety of physiotherapy course to help improve his walking and gets out every day for a walk to help strengthen the muscles in his legs

His ultimate goal has always been to get independent and move out into the wider community out of supported living. He has finally achieved his goal as he will be moving to his own home in the community shortly but will still have some support once he has moved there.

It has been a struggle and I have helped him overcome all obstacles to get there. When he was first on the housing list, he was put onto crp band which meant he was bidding on properties that everybody else was and his disability was not taken into account.

I spoke to the council on his behalf to explain that he needed to be in bass band which would give him priority over properties with walk in wet rooms as he struggles to get into a shower. I was informed by them that I needed to have medical evidence and that his pip benefit needed to be high on all sections.

I spoke to our finance officer on his behalf who personally took the time to look into his pip and help him fill the forms out correctly as he has a learning difficulty and struggles with forms. Once she had got this in place, I supported him to visit the doctor who provided the medical evidence required she also wrote a beautiful strong worded letter supporting his application to be put on to bass band as she felt it would be beneficial for him

Once everything had been sent to the council, we waited to hear the outcome and thankfully after our persistence we got the result we wanted and he was moved into bass band. Within a couple of months of being on the bass band and bidding on suitable properties he finally got his property that he is hoping to move into at the end of this month.

He is very happy with the outcome and can now look forward to a more independent life in the wider community

Support worker Wendy Hopcroft.