

Case Study for JI.

JI is a 57-year-old man with diabetes and paranoid schizophrenia who lives in supported living.

JI has always struggled to maintain his flat into acceptable living conditions and although staff offer to support him with this, he will not always allow them to help.

JI physical health deteriorated, his legs became ulcerated and he would not let us get any help for them, We contacted the ambulance to which he refused to let them in and became verbally aggressive and threatened to call the police, we also arranged a home visit with the doctor again he became verbally aggressive, and refused any help, staff also asked if he would go to the pharmacy for them to have a look but he declined which then affected his mental health and the way JI was choosing to live was a concern,

JI would at times let us support him with some of his room management, I am one of the main support workers he will allow to support him with cleaning along with the supervisor of the house Rachel.

JI became quite difficult to support with this as he would decline his support because he is not well, he also would refuse to purchase any cleaning products.

JI did eventually agree that he needed help and went in to Hospital due to his physical health with his legs and he spoke with Rachel and advised her that he would agree to her going in and to clean his flat, Rachel explained that where his flat had got into a state and with no cleaning products, this would be difficult to do and asked him if he would like to have his flat professionally cleaned which he agreed to.

This was then passed over to the landlord who arranged for the cleaners to come in and they cleaned his flat thoroughly.

JI came out of hospital and did call Rachel to advise he liked his flat and was happy with this, John has been advised that he needs to accept support to maintain his living conditions and the benefits of this to his wellbeing.

Staff went in to see JI after a day of being home and they found that he had been in his toilet and this was a mess again, the floor was a mess and there was tissue all over the floor, when staff tried to prompt him to clean this up, he refused stating that it is his flat and they are not to do anything.

Staff will continue to prompt and support around maintaining his flat management and around his health.

